# Annual General Meeting

# American Chamber of Commerce in Kazakhstan

# 2025 Board Election

- Submit the ballots in next 10 minutes
- AmCham staff will conduct count and announce result at end of AGM



# Welcome U.S. Consul General



### About Us

The American Chamber of Commerce in Kazakhstan (AmCham) serves as the voice of the international and local business community by creating an open forum to exchange information, ideas, and experience doing business in Kazakhstan.

**25** 

100+

100+

years in Kazakhstan

members

events planned for 2025



### Our Board of Directors





Kenneth Mack,
President
Principal, Mack Law
PLLC



**Bela Ferenczi**, VP CEO GE Central Asia and Azerbaijan



Paul Cohn Treasurer Partner, EY



Saule Zhakayeva
Secretary, Chairperson,
Citibank Kazakhstan



Jeff Erlich AmCham Director non-voting



Dana Inkarbekova Managing Partner PwC



Sergey Leschenko
CIS Country Manager
Microsoft



Yevgeny Nastradin CEO Beeline Kazakhstan



Adilet Nazarbayev
CIS Cluster Lead
Johnson & Johnson

### **Board candidates**







Assel Sadykulova PMI



**Bela Ferenczi** *GE\** 



Dmitry Kozenkov Pfizer



Dylan Morgan Chevron



Enrique Jimenez PMI



Joel
Benjamin
Kinstellar



Michael
McNicolas
Visor
International



Nurlan Yessimov Eurasia Group



Paul Cohn EY\*



Saule Zhakayeva Citi\*



Serkan Dilek Coca-Cola



**Yevgeny Nastradin**Beeline\*

# Meet our team!





# Our Team











Jeff Erlich
Executive Director

Gulzhan Bekbotayeva Chief Accountant

Dana Kabylkhanova
Accountant

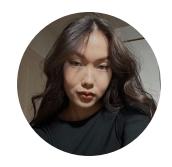
**Elzhana Oralgaziyeva** Administrative Assistant

Yernar Nadyrbayev
Accounting Intern











700 OUT

Zhanel Suleimenova
Government Relations /
Working Groups Manager

Ayana Mukhitova
Communications
Manager

Alnura Zhumadilova
Comms Intern

Dayana Kairolla GR Intern

Aruzhan Amangeldy

Events Intern

Memberships and Event Manager

# The count begins!



## Our Core Beliefs

### **VISION**



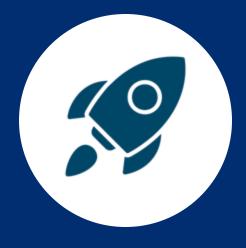
To be the voice of our members, so that they and Kazakhstan grow together.

### **VALUES**



Free enterprise
Fair competition
Rule of law

### **MISSION**



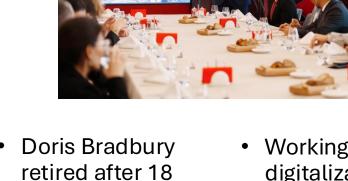
Support businesses in Kazakhstan that share our values through advocacy, networking, and services.



# 2024 review







 Jeff Erlich started in October

years

- Working groups: digitalization, healthcare, CSR, Tax
- PM council considered anticorruption, fair competition, tax and digitalization





- Gala, July 4 and Thanksgiving
- C-Suite meeting with US ambassador
- 1 business roundtable
- 2 sundowners



# Financial performance

Summary Financial Results	2024
INCOME	
Membership fees	435,469
Income from Activities	124,033
TOTAL REVENUES	559,502
EXPENSES	
Employee costs	556,292
Activities / Events costs	84,142
Advocacy / Working Groups	1,193
Travel Costs	27,126
Office Costs	194,949
TOTAL EXPENDITURE	863,702
Surplus in Current Year	(304,200)



# Member survey and interviews: takeaways

#### Members want:

- Advocacy
- Networking
- Business facilitation
- Advance planning for sponsorships and events

### Don't prioritize

- Thanksgiving and July 4
- Print publications
- Sponsorships that don't match their business needs



# Changes in 2025

	FROM	ТО
Working groups	Single format for advocacy and peer learning	<ul><li>Split into:</li><li>Committees for issues and advocacy</li><li>Peer-learning communities</li></ul>
Communications	Mainly print	Enhanced online presence
Communications		CRM for better member communication
Events	Thanksgiving, July 4 and Gala as flagship events	Keep Gala Focus on smaller, more frequent networking events
	Ad hoc	"AmCham Days" Astana and Atyrau 3-6x a year
	Individual sponsorship requests for each event	Sponsorship packages matching member business needs



# Increased cooperation

### Increase ties with

- U.S. Chamber
- Other AmChams
- U.S. Government
- Other associations in Kazakhstan





# Our Focus Areas

# Advocacy Engagement with the U.S. The Prime Minister's Council on Improving the Investment Climate Business connections Committees and working groups White papers and issue briefs Engagement with the U.S. U.S. Government relations Business connections Trade missions Business visa support

Ν	etworking and business facilitation		Communications and visibility
•	In-person and online events	•	Digital presence
•	Global opportunities	•	Select print publications
•	Peer learning communities	•	English, Kazakh and Russian language



## Advocacy



#### **Toolkit**

- Prime Minister's Council on Improving the Investment Climate
- Issue briefs, white papers
- Participation in official working groups, meetings
- meetings, letters with officials
- Partnership with U.S. Government
- Allying with other associations, international organizations
- Media: earned, social, internet



# Committees

Committee	Chair
Healthcare Reform	Ksenia Babushkina, EY;
Healthcare Reform	Adilet Nazarbayev, J&J
Trade, transport, logistics	Siddique Khan, Globalink
Tax	Yeldos Syzdykov, Deloitte
Digitalization	Sergey Leshchenko, Microsoft
Decarbonization	Huseyin Ozhan, EBRD
Oil and gas	•
Fast-moving consumer	To be formed
goods	
Local content; other?	



# Prime minister's council on improving the investment climate

- 5-6 meetings per year
- Agenda defined by committees. February meeting on tax
- Composed of leading companies, and ambassadors of the U.S., UK, EU and Canada



# Networking









#### What

- Sundowner happy hours
- Roundtable lunches
- Seminars, webinars
- C-Suite events
- Peer-learning communities
- Gala dinner

#### Where

- Almaty, 10-12 a year
- Astana, 5-6 a year
- Atyrau, 3-4 a year
- Online if fit for purpose



# Feedback on networking

- Give your preferences for:
  - Sundowners
  - Business roundtables
  - C-suite meetings
  - Peer-learning communities





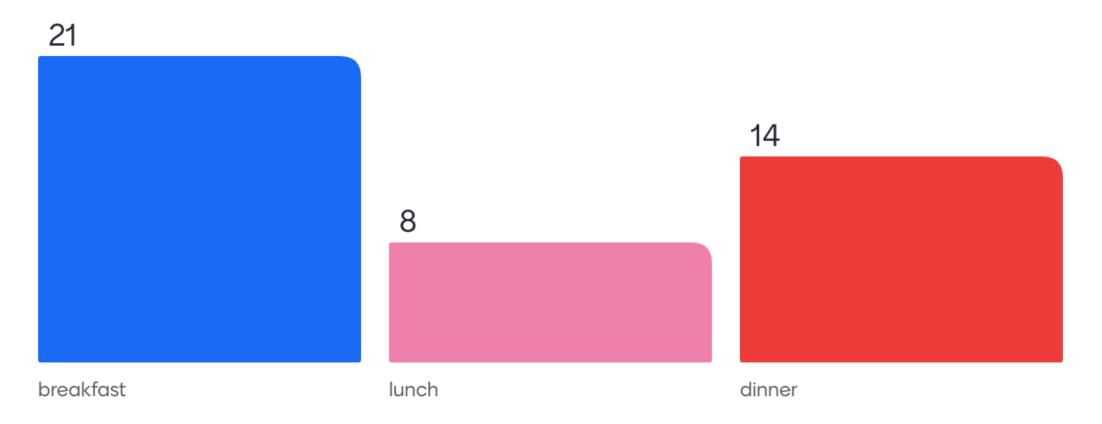
### Why do you need networking events?

54 responses



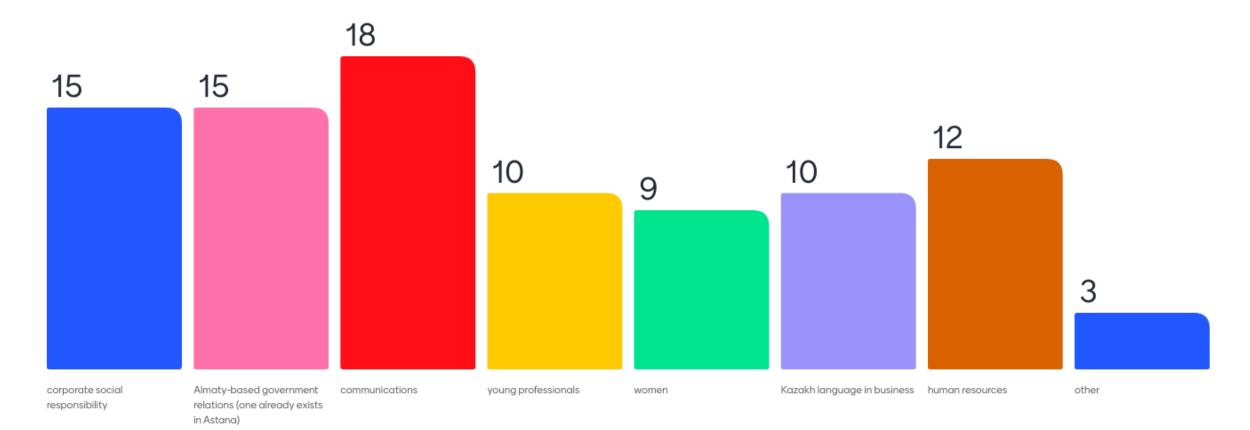


### For C-suite get-togethers, I prefer (check all that apply)





My company would like to participate in the following peer-learning communities (check all that apply)



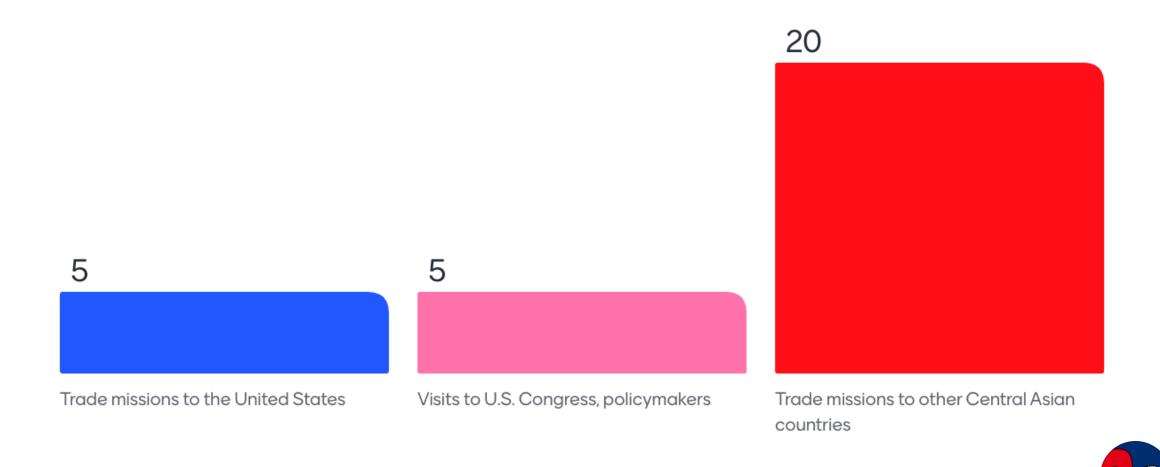


# Business facilitation

- U.S. business visa support
- Trade missions
- Contacts with partners in the U.S. and the region



### Do you want support with other countries?

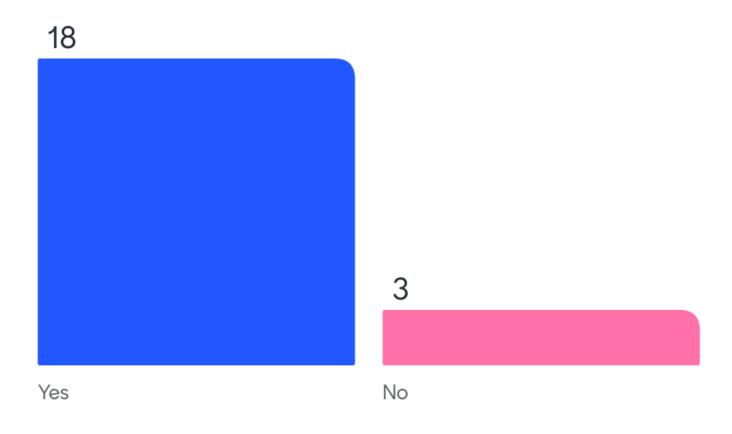


### Communications

- CRM is being launched
- Enhanced website by the end of Q1
  - Event calendar and registration
  - Member list
- LinkedIn, including member highlights
- One print publication per year



AmCham is considering doing media monitoring for its members. Is it something you are interested in?





# Board vote results



## Election results





Saule
Zhakayeva
Citi
79 votes



Dylan Morgan Chevron 77 votes



Dmitry Kozenkov Pfizer 45 votes



Paul Cohn EY 58 votes



Bela Ferenczi GE 51 votes

### Our New Board of Directors







Adilet Nazarbayev
CIS Cluster Lead
Johnson & Johnson



Dana Inkarbekova Managing Partner PwC



Kenneth Mack, President, Principal, Mack Law



Sergey Leschenko
CIS Country
Manager, Microsoft



**Bela Ferenczi,** VP CEO GE Central Asia and Azerbaijan\*



Dmitry Kozenkov Country Manager KazCAR, Pfizer\*\*



**Dylan Morgan**Deputy Managing
Director, Chevron\*\*



**Paul Cohn**Treasurer
Partner, EY\*



Saule Zhakayeva Secretary, Chairperson, Citibank Kazakhstan\*



Jeff Erlich AmCham Director non-voting

### Questions?



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